



Central DuPage Hospital  
Emergency Medical Services System  
System Policy and Procedures

Title: Invalid Assist	
Section: Medical	Number: B-4
Approved By: Dr. Steve Graham, EMS Medical Director	
Effective Date: 01 July 2018	Number of Pages: 1

**PURPOSE:**

To establish guidelines for EMS providers responding to request for service, wherein no actual duty to act or medical condition exists. Examples include, requests to move from bed to a wheelchair, patient needing help being removed from a car.

**POLICY:**

To ensure long term protection of EMS personnel interacting with those in need, a patient care report must be completed for each invalid assist call. The patient shall sign a refusal of care stating “patient refuses treatment, assessment or transport.” Medical Control does not need to be contacted, unless there are conditions in which the EMS provider feels that the “Invalid Assist” has unusual circumstances involved or the EMS provider has concerns regarding the nature of the call.

**POLICY HISTORY:**

Effective Date	01 July 2018					
Review Date(s)						
Revision Date(s)						



Central DuPage Hospital  
Emergency Medical Services System  
System Policy and Procedures