



CENTRAL DUPAGE HOSPITAL EMERGENCY MEDICAL SERVICES SYSTEM

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EMS COORDINATORS MEETING

NOVEMBER 14TH, 2019

1000-1230

CENTRAL DUPAGE HOSPITAL – BED TOWER CONFERENCE ROOM 2

MINUTES – UNAPPROVED

Meeting called to order at 1000 by Justin.

Minutes reviewed, motioned to approved from Lt. Roman, 2nd from Kevin Hames.

CDHEMSS Updates

- Welcomes / Introductions Justin
- Attendees
 - Laura Hanold DuComm
 - Christ Smith CDHEMS
 - Justin Williams CDHEMS
 - Victor Arlis Bartlett FPD
 - B/C Maiz Bartlett FPD
 - Dave Bartell Bartlett FPD
 - Marty Nelson Warrenville FPD
 - Adam Zambreno Superior Ambulance
 - Frank Gallione Roselle FD
 - Jeremy Malmstedt MSU
 - Tiffani Clausen CDHEMS
 - Lt. Roman Winfield FPD
 - Greg Zudis West Chicago FPD
 - David Johnson Glen Ellyn EMS
 - Kimberly Albright MSU
 - Kevin Hames Carol Stream FD
 - Dave DiClementi Wheaton FD
 - Angie Black CDH
 - Vicki Kinder CDH
 - Zankhana (Z) Desai CDH
 - B/C Jasper Hanover Park FD
 - Collen Winckler DH

- ED Leadership Change Angie / Z
 - The change in director position at CDH ED was talked about. Z and Angie both discussed the rolls that Z will be assuming during the transition in leadership. Both Z and Angie talked about the importance of EMS to the organization and that the organization will ensure that continued improvements in EMS continue to move forward.
 - Kevin Hames asked if agency chiefs or coordinators can be part of the interview process. Both Z and Angie said the opinions of EMS are valued. They will coordinate with Justin once interviews are being scheduled.

EMS Charting

- Auto-lock / NEMSIS compliance Updates Justin
 - All those under the Good Sam umbrella will have charts auto-lock after 96 hours. This is designed to allow crews to return to shift and make any corrections identified in CQI. Patrick from Good Sam will notify the system when these changes will take place.
 - NEMSIS export will also be universally updated across the Good Sam umbrella. Patrick will have this follow the auto-lock procedures.
- CQI / QA within ImageTrend Chris
 - Chris talked about the QA features within ImageTrend.
 - Current collection of compliance works when generating reports or viewing reports, does not capture review done in QA.
 - Moving towards a standard QA model would allow accurate data collection and review of charts as required by the system / agency
 - Chris reviewed the 2 options of QA.
 - 1 having 6 reports that break down the proper questions
 - 2 having 1 report with over 30 questions, many of which may be N/A.
 - ImageTrend is working on alerts when there are charts to QA. This is in process at ImageTrend. No timeline noted.
 - ImageTrend is working on 1 report to run that would load questions based on the type of call. No timeline for this.
 - Group decided on 6 reports for now until ImageTrend can update this.
 - A workgroup meeting will be setup to valid workflow and questions.
- Checklist Reporting Group
 - Report writer for checklists is live at this time. Questions will need to be universally written for checklists to work.
 - A workgroup will be set up to write these questions based on agencies using checklists for daily checks.

Paramedic Program Updates

- Progress of Current Class Tiffani
 - Current class is 28 days from graduation
 - It was noted a larger than normal number of students will need their ride time extended
 - Tiff asked if the coordinators or preceptors are seeing a trend of what additional training is needed to reach out to her so this can be addressed in classroom time
- 2020 Class Tiffani
 - 18 offers were made, 12 accepted. Class will start approx. 15 January 2020.

Region 8 Updates

- SMO Updates Justin
 - Dopamine update to the Sepsis SOP. This was due to the drug appendix indicating Dopamine for Septic shock, however, it was not in the Sepsis SOP.
 - Small hyperlink corrections are being made
 - Indication for use of warm fluids being added
 - No timeline for release
- System
 - System care and standards were discussed as compared to other systems providers. It was noted that this system is far ahead of neighboring systems when it comes to care, equipment and standards. The agencies, coordinators, chiefs and providers should be proud of standing apart in such a positive light.

General Information / Updates

- Equipment Justin
 - Updated Equipment Lists
 - Pelvic binders being added to ambulances. No timeline yet. This will be checked as N/A during ambulance inspections.
 - 3-way stopcocks being added to ALS vehicles. System to supply
 - Printed System Policies to be required
 - Asked if these can be loaded as a PDF on tablets and devices, Chris to merge all policies into 1 document once approval of new policies is obtained from the state.
 - Ability to secure patients from 4-100lbs is added. MSU exempt due to non-transport of peds. ACR information to be sent to agencies.
 - Warmed fluid rotation. Should not be a factor as all ambulance do more than 2 ALS calls in 2 weeks. Just need to ensure the date the bag was placed on the warmer.

- E-Bridge Justin
 - Agencies asked to push the use of E-bridge with their crews. The program allows for faster and more aggressive patient care at the receiving facilities.
- Psych Bypass Dr. Graham
 - Group asked to continue to look at using the psych bypass option.
 - Wheaton reported that 3 people were vetted, however had exclusion criteria.
 - Dave is meeting monthly with DuPage county regarding the program
- Data Chris
 - System Data Reports
 - Updates were made to the monthly agency reports including:
 - Breaking out 12 lead times on primary symptom of C/P vs. Non-C/P patients
 - ETCO2 use on altered mental status vs. O2 use
 - ALS temperatures on patients was updated to ensure that primary impression meets needs or applicability for temperatures.
 - SIRS report updated to show data only applicable to infectious processes.
 - Monthly reports should be out within 1 week. Data updates reason for slight delay
- Bariatric Ambulance Justin
 - Discussed how to move a bariatric patient with new center mounted rail systems. Group will work on contact private ambulances to see who has what vehicles available. Once data is obtained will be shared with the group who care share with DuComm.
- Updated System Policies
 - Reviewed new Service Animal, Police Dog policies. No issues. Updated PHRN policy N/A to group.

CE

- 2021 Regional CE Model Justin
 - Group reviewed new Regional 2021 CE model. Benefits of change include:
 - Meeting National Registry EMT-P, EMT-B renewal guidelines
 - Standardizing education to follow other states
 - To better prepare of possible IDPH changes
 - Allowing system CE (30 min. quick drills) to be flexible to trends in data.
 - Be consistent with education models across the region.

- Group will meet in the near future to map out plans for our system
- Online education was discussed, this will depend on the agency and their CE model / educators / resources
- System will help train the trainer in classes at their disposal
- Agency Site Codes Justin
 - Site codes given to IDPH yesterday (11/13/2019) and per the Regional REMSC, we should have direction on either approval or follow up within 1-2 weeks.

Agency of the Year

- Current Leader(s) Justin
 - Winfield the current leader. There is a 2-way tie in the 911 agency race.
 - Justin will get calls of the month out within 1 week. Delayed due to site code review and work with IDPH.

Round Table

Group

- Tim discussed helicopter operations
 - Concern about who is ultimately responsible for the patient in a system ambulance, crew vs. flight crew. Justin will get direction from the state on this. Case law does exist to show the ambulance crew has an obligation to ensure proper care.
- Adam Z asked about a holiday party
 - Justin will follow up with the group on this
- Greg asked about approved procedures
 - Regional procedures are approved and will need to be added to the website. We will also validate if I-Gel, Sumps and SALAD is in the procedure list. CDH will follow up with Good Sam. Once list is complete, these will be added to the website
- Dave Johnson talked about the upcoming LI-1 class at superior.
 - Starting date is Jan. 31st. Information can be found at the NAEMSE website
- Kevin Hames talked about replacing epi 1:10000 in the ED.
 - Crew went to replace and the ED couldn't replace. Pharmacy unsure why ED couldn't replace, but got the crew the medications needed. Justin to F/U with pharmacy.
- B/C Maiz talked about EMS Coordinator changes at Bartlett
 - Over the next 1-2 years David and Victor will take over the EMS Coordinator role for Bartlett FPD and report to Denice.
- Vicki talked about EMS workroom updates
 - Construction to start on EMS workroom next week. Should take 3 days, EMS will still be able to write reports and get to the pyxis.
- Chris talked about a CQI rule that will flag charts that put "MIH" as a primary impression.