



# CENTRAL DUPAGE HOSPITAL EMERGENCY MEDICAL SERVICES SYSTEM

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EMS CHIEFS / COORDINATORS MEETING

SEPTEMBER 19<sup>TH</sup>, 2019

1000-1230

CENTRAL DUPAGE HOSPITAL – BED TOWER CONFERENCE ROOM 3

MINUTES – UNAPPROVED

Meeting called to order at 1006 by Dr. Graham.

## CDHEMSS Updates

- Welcomes / Introductions Justin
- Attendees
  - Lt. Tim Roman Winfield FPD
  - Jon Malhoit West Chicago FPD
  - Chief Dimenza Winfield FPD
  - D/C Evans Winfield FPD
  - Sean McGuire Superior Ambulance
  - Bob Goepf Roselle FD
  - Dave Johnson Glen Ellyn EMS
  - Denice Maiz Bartlett FPD
  - D/C Becker Bartlett FPD
  - Kimberly Albright MSU
  - Mehr Mohajer-Esfahani MSU
  - Kevin Hames Carol Stream FD
  - Chief Schultz Wheaton FD
  - Dave DiClementi Wheaton FD
  - Rhonda Bergstrom CDH
  - Victoria Kinder CDH
  - Christ Smith CDHEMS
  - Dr. Graham CDHEMS
  - Justin Williams CDHEMS

## EMS Charting

- Auto-lock / NEMSIS compliance Justin
  - Concern regarding the PCR reports not locking and being able to be updated after runs are completed. Suggestion was made to have an

auto-lock feature turned on after a pre-determined amount of time. Suggestion of 72 hours was made, thus allowing crews to be able to update or correct information on their next shifts.

- Question was asked regarding “crew review needed” status changes, will this automatically unlock the chart, and if so will it relock after the chart is completed. Justin will follow up with Pat and ImageTrend.
- Justin will set up a trial of the auto-lock and export processes with Winfield FPD to ensure that changes won’t affect historical charts. Justin will work with Tim at Winfield during this process.
- Question regarding report running for daily narcotic checks
  - ImageTrend reports that report writer for checklists is forthcoming, date TBD, possibly in the 2<sup>nd</sup> future update
  - Reported that inventory report writer features will be in next release. Justin will confirm.
- Dave asked about inventory barcode scanning. Justin working on learning more on building inventory lists. More to come
- ImageTrend update will allow crews to view previous 12 leads for repeat patients. No plan to routinely use this feature, more of a FYI for crews and coordinators.

#### Paramedic Program Updates

- Progress of Class Tiffani
  - Dr. Graham reported that 14 students are currently in ride time. Asked coordinators to ensure that field feedback is honest and timely. Goal is to ensure that only the candidates who are meeting the goals move forward. Concerns should be shared directly with Dr. Graham and Tiffani.
  - 38 applications have been received for the 2020 class. Dr. Graham and Tiff will begin to review the applications and schedule interviews at a date TBD.

#### Region 8 Updates

- Reciprocity Justin
  - Process continues to work. To date approx. 7 EMS providers have been able to enter CDH without having to test due to the reciprocity agreement. Will continue to monitor outcomes and trends.

#### General Information / Updates

- Equipment Justin
  - Reminder that fluid warmers are mandatory as of 01 January 2020.
  - F/U from last meeting regarding the miller 4 blades. CDH unable to supply in pyxis. Departments will purchase their own due to low use.
  - Bob asked about pediatric I-Gels, Dr. Graham stated we won’t be adding them at this time.

- Website Update Justin
  - EMS website is being updated. Justin asked if the agencies would like open positions posted on the site. Agencies will follow up as desired.
  - Bob requested a mobile friendly website. This will be addressed once the new website is live.
  - Links for the EMS SOPs have been posted on the website under the forms tabs.
- E-Bridge Justin
  - 14% of communications is coming via E-Bridge
  - Glen Oaks asked if providers transporting to them can use more E-Bridge as appropriate as they have 1 ECRN on duty sometimes.
  - Good Sam is live and collecting data. Will be shared with the group.
- Psych Bypass Dr. Graham
  - Dr. Graham reviewed the Wheaton / DCHD bypass program. To date approx. 10 patients have gone to the crisis center in lieu of the ED. Review of other patients have shown that the numbers could be higher, however, the term “actively suicidal” is limiting transports. This is being addressed by the system with IDPH
  - Dr. Graham offered other agencies to join the pilot. Dave states that he has a monthly meeting with DCHD and offered those with questions or who might be interested to join the meeting. The next meeting is Monday September 23<sup>rd</sup> at 1100. Please contact Dave for location.
  - ET3 discussed as a CMS program moving forward. This will be monitored by the system and state to watch outcomes.
- Data Chris
  - System Data Reports
    - Chris shared the updated monthly data reports. He noted that data is ran at the start of each month for the previous month and then updated. He asked that agencies review the data and contact him with suggestions or ideas. Chris also offered that if agencies want the ImageTrend reports that provide the data to let him know and he can share them.
    - Biospatial is an IDPH program that CDH is piloting. This will allow the system to pull regional, state and national data comparisons. Once the program is further enhanced we will start looking to include this in our monthly reports
    - Chris noted that the August data reports should be out within the next 48-72 business hours.

## CE

Justin

- 2020 Regional Draft
  - Region 8 is exploring a CE model that will support national licensing moving forward. Current CE model does not allow providers enough regional hours to renew a nation license. Talks about stopping traditional CE model and moving towards a cert model will be discussed at the next regional Medical Directors meeting in October. More to come.
- Agency Site Codes
  - Agency site codes are due November 1<sup>st</sup>. If nothing has changed from last year's needs, just update the site code application with updated dates. The state will accept these changes without issue per the JCAR.

## Call of the Month

Dr. Graham

- May – Wheaton
- June – Wheaton
- July – Glen Ellyn
- August – Winfield / Carol Stream / Wheaton / West Chicago
  - Above listed calls of the month review. Wheaton for a failed pacemaker in May. Wheaton for a STEMI in June. Glen Ellyn for an anaphylaxis in July. Winfield (with helps from Carol Stream, Wheaton and West Chicago) for a pin in and impalement in August. Agencies and encouraged to submit calls on their own to ensure the system does not miss great cases.

## Agency of the Year

Justin

- Current Leaders
  - Winfield currently in first place. Standings will be updated as monthly reports become available.

## Round Table

Group

- Bartlett announced they have started the process to become a CDH provider. Timeline to be discussed after this meeting, however, a rough target is Jan 1 2020.
- Mehr shared data about time to tPA. Current MSU data is showing patients who receive tPA within 1 hour of onset have a complete return to baseline. More to come.
- Dave brought up transports of patients form scene in region 9 ambulances. This creates a delay in communication as they ambulances need to contact their medical control who then call CDH. If critical patients are transported by ambulances within region 8, then can call direct. When transported by region 9 ambulances, there is a delay from the field call, to their medical control and finally to CDH.