



CENTRAL DUPAGE HOSPITAL  
EMERGENCY MEDICAL SERVICES SYSTEM  
POLICY & PROCEDURES

TITLE: CASE REVIEWS

SECTION: QA / CASE REVIEWS

POLICY NUMBER: M-1

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 JULY 2018

NUMBER OF PAGES: 1

**PURPOSE:**

To define the Central DuPage Hospital Emergency Medical Services System’s (CDHEMSS) process for case reviews by the CDHEMSS Medical Director.

**POLICY:**

The CDHEMSS Medical Director may require crews attend case reviews based on reported or reviewed findings related to patient care, Region 8 Stander Operating Procedures (SOPs) or CDHEMSS policies and procedures. The Medical Director will have the CDHEMS System Coordinator schedule the case review with the agency’s EMS Coordinator, and those involved in the case. Upon completion of the case review the Medical Director may:

1. Close the case
2. Require additional training / education
3. Require provider(s) to create training / education
4. Suspend licensure in accordance with System and State regulations
5. Remove a provider and or agency from the system

Effective Date:	01 July 2018				
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