



CENTRAL DUPAGE HOSPITAL
EMERGENCY MEDICAL SERVICES SYSTEM
POLICY & PROCEDURES

TITLE: EMS SYSTEM RESPONSE PLAN

SECTION: SYSTEMS OPERATIONS

POLICY NUMBER: F-8

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 AUGUST 2019

PAGE NUMBER: 4

PURPOSE:

To define the Central DuPage Hospital Emergency Medical Services System's (CDHEMSS) method of providing EMS services.

POLICY:

The following responses shall be maintained when responding for requests for Emergency / Non-Emergency Medical services:

1. Single Vehicle Responses:
 - a. BLS Interfacility Transports
 - b. ALS Interfacility Transports
2. 911 Response

Cad Code	General Name	Ambulance Response	Ambulance Level	N/T Response	Ambulance Assist (AA)	N/T or Assist Level
1M	Abdominal Pain	Yes	ALS	Optional		BLS or ALS
2M	Allergies / Envenomation			Yes	If available / requested	
3M	Animal Bites / Attacks			Optional		
4M	Assault / Sexual Assault			Optional		
5m	Back Pain			Optional		
6M	Breathing Problems			Yes	If available / requested	
7M	Burns / Explosions			Yes	If available / requested	
8M	Carbon Monoxide / Inhalation / Hazmat			Yes Or AA	Yes or N/T	
9M	Cardiac Arrest / Death			Yes Or AA	Yes or N/T	

Cad Code	General Name	Ambulance Response	Ambulance Level	N/T Response	Ambulance Assist	N/T or Assist Level
10M	Chest Pain	Yes	ALS	Yes Or AA	Yes or N/T	BLS or ALS
11M	Choking					
12M	Convulsions / Seizures			Yes	Optional	
13M	Diabetic Problems			Optional		
14M	Drowning / Diving / Scuba Accidents			Yes		
15M	Electrocution / Lightning			Yes		
16M	Eye Problems / Injury			Optional		
17M	Falls			Optional		
18M	Headaches			Optional		
19M	Heart Problems / AICD			Yes Or AA	Yes or N/T	
20M	Heat / Cold Exposure			Optional		
21M	Hemorrhage / Lacerations			Optional		
22M	Industrial / Machinery Accident			Yes		
23M	Overdose / Poisoning			Yes	Optional	
24M	Pregnancy / Childbirth / Miscarriage			Yes	Yes	
25M	Psychiatric / Suicide			Optional		
26M	Sick Person			Optional		
27M	Stab / Gunshot / Penetrating Trauma			Yes		
28M	Stroke			Yes		

Effective Date:	01 August 2019				
Review Date(s):					
Revision Date(S):					

Cad Code	General Name	Ambulance Response	Ambulance Level	N/T Response	Ambulance Assist	N/T or Assist Level
29M	Traffic / Transportation Accident	Yes	ALS	Yes or AA	Yes or N/T	BLS or ALS
29B	Bus Accident			Yes or AA	Yes or N/T	
29PD	Injuries from an Accident (PD on scene)			Optional		
30M	Traumatic Injuries			Optional		
31M	Unconscious / Fainting			Optional		
32M	Unknown Problem / Man Down			Optional		
IAM	Invalid Assist	Yes or N/T or AA		If no Ambulance	If no Ambulance Or N/T	BLS or ALS
DOA	Cardiac Arrest / Obvious Death	Yes		Yes or AA	Yes or N/T	BLS or ALS

3. Should there be a request for 911 services and the nearest ambulance location is on a current call, the next closest ambulance and the nearest N/T shall be dispatched at the same time. The nearest responding N/T may be BLS or ALS.
4. All 911 providers shall maintain MABAS agreements to ensure rapid mutual aid response of EMS services when the primary agency is either committed or the necessary resources exceed the agency's capabilities.
5. Private Ambulance Response

Cad Code	General Name	Ambulance	Ambulance Level
1M	Abdominal Pain	Yes	ALS
2M	Allergies / Envenomation	Yes	ALS
3M	Animal Bites / Attacks	Yes	ALS
4M	Assault / Sexual Assault	Yes	ALS
5M	Back Pain	Yes	BLS or ALS
6M	Breathing Problems	Yes	ALS
7M	Burns / Explosions	Yes	ALS

Cad Code	General Name	Ambulance	Ambulance Level
8M	Carbon Monoxide / Inhalation / Hazmat	Yes	ALS
9M	Cardiac Arrest / Death	Yes	ALS
10M	Chest Pain	Yes	ALS
11M	Choking	Yes	ALS
12M	Convulsions / Seizures	Yes	ALS
13M	Diabetic Problems	Yes	ALS
14M	Drowning / Diving / Scuba Accident	Yes	ALS
15M	Electrocution / Lightening	Yes	ALS
16M	Eye Problems / Injury	Yes	BLS or ALS
17M	Fall	Yes	BLS or ALS
18M	Headaches	Yes	BLS or ALS
19M	Head Problems / AICD	Yes	ALS
20M	Head / Cold Exposure	Yes	ALS
21M	Hemorrhage / Laceration	Yes	BLS or ALS
22M	Industrial / Machinery Accident	Contact 911 Agency	ALS
23M	Overdose / Poisoning	Yes	ALS
24M	Pregnancy / Childbirth / Miscarriage	Yes	ALS
25M	Psychiatric / Suicide	Yes	BLS or ALS
26M	Sick Person	Yes	BLS or ALS
27M	Stab / Gunshot / Penetrating Trauma	Yes	ALS
28M	Stroke	Yes	ALS
29M	Traffic / Transportation Accident	Yes	BLS or ALS
29B	Bus Accident	Contact 911 Agency	ALS
29PD	Injuries from an Accident (PD on Scene)	Yes	ALS
30M	Traumatic Injuries	Yes	BLS or ALS
31M	Unconscious / Fainting	Yes	ALS
32M	Unknown Problem / Man Down	Yes	BLS or ALS

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