



Central DuPage Hospital  
Emergency Medical Services System  
System Policy and Procedures

Title: Duty to Act	
Section: Legal	Number: C-5
Approved By: Dr. Steve Graham, EMS Medical Director	
Effective Date: 01 July 2018	Number of Pages: 1

**PURPOSE:**

To ensure that when safe to do so, EMS personnel perform all duties and services without discrimination to those in need.

**POLICY:**

EMS personnel have a duty to perform all care and services without unlawful discrimination. Care and services are to be provided to all patients in need, unrestricted by nationality, race, creed, sex, social or economic status, sexual orientation, disability, past medical history or interactions, or the nature of the health problem.

1. No individual will be refused assessment, care or treatment by EMS personnel based on the individual's disability or disease process.
2. All individuals will be treated fairly, openly and honestly without a change in the standard of care or conduct based on disability, illness, injury or past interactions.
3. Every reasonable accommodation will be made to provide effective alternate communication methods to individuals with a disability or language barrier to ensure best possible care.
4. No patient in need will be refused service based on ability to pay

**POLICY HISTORY:**

Effective Date	01 July 2018					
Review Date(s)						
Revision Date(s)						