



CENTRAL DUPAGE HOSPITAL
EMERGENCY MEDICAL SERVICES SYSTEM
POLICY & PROCEDURES

TITLE: AGENCY OF THE YEAR

SECTION: SYSTEM OPERATIONS

POLICY NUMBER: F-2

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 AUGUST 2019

NUMBER OF PAGES: 2

PURPOSE:

To define the Central DuPage Hospital Emergency Medical Services (CDHEMSS) policy on “Agency of the Year” award(s).

POLICY:

EMS agencies can be awarded “Agency of the Year” based on the below defined points system derived from the CDHEMSS QA process:

1. For the below categories, 5 points will be awarded for 1st place, 3 points will be awarded for 2nd place and 1 point will be awarded for 3rd place
 - a. Overall Average Scene Time
 - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
 - b. Overall Average Scene Time for Pediatrics
 - i. Calls in which scene delay is marked anything other than “none” will be excluded in the average totals
 - c. Intubation Success Rate
 - d. Time to Airway (ETT)
 - e. Time to Airway (I-Gel)
 - f. ETCO2 Overall Compliance
 - g. Cardiac Arrest ROSC
 - i. Utstein Criteria will be the tool used to calculate totals
 1. Witnessed Arrest
 2. Bystander CPR
 3. Presumed to be caused by a cardiac event
 4. Found in a shockable rhythm
 - h. Cardiac Arrest Average Scene Time
 - i. Overall IV Success Rate
 - j. Overall IO Success Rate
 - k. Patient Contact to 12 Lead Time
 - l. Patient Contact to 12 Lead Time in Patients with confirmed STEMI

m. Agency QA Compliance

- i. Cardiac Arrest
- ii. Intubation
- iii. Surgical Cric
- iv. Defibrillation
- v. Cardioversion
- vi. Trauma Bypass
- vii. Patient Transferred to a Higher Level of Care
- viii. Termination of Resuscitation in the Field

2. Should an agency have 100% in any of the above categories, the agency shall be awards 5 extra points for each category at 100%.
3. For each case review -2 points shall be applied to the total
4. For each "Call of the Month" nomination 1 point shall be applied to the total
 - a. If the agency wins "Call of the Month" they will not receive the 1 point for the nomination
5. For each "Call of the Month" award, the agency shall receive 2 points
6. The review period for "Call of the Year" is from May 1-April 30th each year
7. The "Call of the Year" point totals will be calculated and the agency with the most points will be the "Agency of the Year." Should there be a tie, both agencies will be awards "Agency of the Year"
8. No agency shall be informed by the CDHEMSS of any other agency's point total, rankings, or scores.

Effective Date:	01 August 2019				
Review Date(s):					
Revision Date(S):					