



CENTRAL DUPAGE HOSPITAL
EMERGENCY MEDICAL SERVICES SYSTEM
POLICY & PROCEDURES

TITLE: CALL OF THE MONTH

SECTION: SYSTEM OPERATIONS

POLICY NUMBER: F-3

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 AUGUST 2019

NUMBER OF PAGES: 1

PURPOSE:

To define the Central DuPage Hospital Emergency Medical Services (CDHEMSS) policy on “Call of the Month” nominations and awards.

POLICY:

EMS agencies can be awarded “Call of the Month” based on nominations and votes as defined below:

1. Any EMS providers, agency, EMS System Staff, or ED staff can nominate an agency for “Call of the Month.” This can be done via email or completion of the “Call of the Month” nomination form found at www.cdhems.com. Additionally, CDH EMS System staff can nominate calls during QA processes.
 - a. For a call to be eligible it must conform to the EMS Standard of Care, Region 8 EMS SMOs and CDHEMSS Policies and Procedures.
2. Calls will be redacted when possible to make the voting for “Call of the Month” blind when submitted for votes.
3. Nominations for “Call of the Month” will be sent via email to each EMS Agencies EMS Coordinator, Deputy / Assistant Chief, Chief, and EMS Manager. Voting will last for 1 week or until a nomination has a majority of possible votes, whichever comes first.
4. The winning Agency will be notified via email and award certificates will be made available to the Chief as soon as possible.

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