



CENTRAL DUPAGE HOSPITAL  
EMERGENCY MEDICAL SERVICES SYSTEM  
POLICY & PROCEDURES

TITLE: HOSPITAL DIVERSION / BYPASS

SECTION: CRISIS

POLICY NUMBER: L-1

APPROVED BY: DR. STEVE GRAHAM EMS MEDICAL DIRECTOR

EFFECTIVE DATE: 01 JULY 2018

NUMBER OF PAGES: 2

**PURPOSE:**

Define the process for Central DuPage Hospital Emergency Medical Services (CDHEMSS) staff during Central DuPage Hospital (CDH) bypass situations

**POLICY:**

Diversion – Excluding certain criteria (may include Critical, STEMI, Stroke, Active Labor, or Patient's without an airway, Cardiac Arrest).

1. When diversion is deemed necessary and approved the ECRN shall begin the notification process, including:
  - a. Clicking the "CDH on Diversion" quick message on e-bridge
  - b. Calling DuComm
  - c. Calling Tri-Comm
  - d. Calling Vista East
  - e. Calling St. Francis
  - f. Calling Superior Ambulance
  - g. Calling Elite Ambulance
2. Diversion status shall be reviewed and updated every 4 hours
3. When coming off bypass the ECRN shall begin the notification process, including:
  - a. Clicking the "CDH off Diversion" quick message on e-bridge
  - b. Calling DuComm
  - c. Calling Tri-Comm
  - d. Calling Vista East
  - e. Calling St. Francis
  - f. Calling Superior Ambulance
  - g. Calling Elite Ambulance
4. Ambulances
  - a. Transport to the next closest ER
    - i. If the ER is within Region 8 and no system specific procedures have been performed:
      1. Contact ER directly
    - ii. If the ER is not within Region 8 or there has been a system specific procedure performed:
      1. Contact CDH for relay

**Full / Absolute Bypass – No ambulances under any circumstances**

1. When bypass is deemed necessary and approved the ECRN, or EMS System Coordinator shall begin the notification process, including:
  - a. Clicking the “CDH on Full/Absolute Bypass” quick message on e-bridge
  - b. Calling DuComm
  - c. Calling Tri-Comm
  - d. Calling Vista East
  - e. Calling St. Francis
  - f. Calling Superior Ambulance
  - g. Calling Elite Ambulance
  - h. Notifying all the Chiefs and agency Coordinators
2. Bypass status shall be reviewed and updated every 4 hours
3. When coming off bypass the ECRN shall begin the notification process, including:
  - a. Clicking the “CDH off Full/Absolute Bypass” quick message on e-bridge
  - b. Calling DuComm
  - c. Calling Tri-Comm
  - d. Calling Vista East
  - e. Calling St. Francis
  - f. Calling Superior Ambulance
  - g. Calling Elite Ambulance
  - h. Notifying all the Chiefs and agency Coordinators
4. Ambulances
  - a. Transport to the next closest ER
    - i. If the ER is within Region 8 and no system specific procedures have been performed:
      1. Contact ER directly
    - ii. If the ER is not within Region 8 or there has been a system specific procedure performed:
      1. Contact CDH for relay. If there is an internal crisis or disaster and no answer at CDH, contact receiving hospital directly.

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